I Have Just Installed A New Operating System. Why Is My License Failing To Activate?

我刚刚安装了一个新的操作系统，为什么我的许可证无法启动?

**Symptoms**

* I have just installed Windows 10 on my computer.
* 我在我电脑上安装了Windows10
* I just updated my Operating System
* 我更新了我的操作系统
* On opening Unity, I receive an error and it will not activate.
* 打开Unity时，我接收到不能激活的一个错误。

**Cause**

Unfortunately, sometimes our licenses are confused by a change in OS - essentially, it tricks the license file into thinking it is being activated on a new machine, which can cause problems if you have already maxed out your activations.

不幸的是， 我们的许可证被操作系统的变活所困惑，实质上，它将考虑在新的机器上被激活，如果您已经达到最大数量的激活时会导致此问题。

**Resolution**

If you have Unity Personal Edition, please follow this process:

如果您有Unity个人版本，请参考以下步骤：

1. Uninstall Unity

卸载Unity

1. Delete this file:

删除此文件

\* Windows: C:ProgramData/Unity (If the files are hidden, you need to click View and tick the Hidden Items check box.)

\* Windows: C:ProgramData/Unity(如果这个文件被隐藏了，您需要点击View and tick the Hidden Items选项)

\* Mac: Library/Application Support/Unity

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1. Restart

重启

1. Download Unity again from our [website](http://unity3d.com/get-unity/download/archive)

从我们的网站上重新下载Unity

1. Reinstall, remembering to select ‘activate free version’ when prompted.

重新安装，记住在提示时选择‘activate free version’

If you have Unity Pro, please send your serial number to us [here](https://support.unity3d.com/hc/en-us/requests/new) and we will force a return on your previous activations to clear the license.

如果您是Unity Pro版本，请将您的序列号发送给我们，我们将强制返回您以前的激活以清除许可证。